

# 1999-01 Performance Progress Report

## For Quarter Ending June 2001

Agency 476

### Growth Management Hearings Office

#### Mission

The mission of the Growth Management Hearings Office is to make informed decisions on appeals arising from the implementation of the Growth Management Act in a clear, consistent, timely, and impartial manner that recognizes regional diversity.

**Goal** To adjudicate growth management disputes quickly, fairly, and effectively at minimum costs to the parties and with a low percentage of cases being appealed.

**Performance Measure** Successful Medications (Number of withdrawals, stipulated dismissals and successful mediations.)

Outcome	Fiscal Year 2000				Fiscal Year 2001			
	<u>Quarter 1</u>	<u>Quarter 2</u>	<u>Quarter 3</u>	<u>Quarter 4</u>	<u>Quarter 5</u>	<u>Quarter 6</u>	<u>Quarter 7</u>	<u>Quarter 8</u>
Estimate				25				25
Actual				22				8
Date Measured				6/30/2000				6/30/2001

**Performance Measure** Percentage of cases completed in 180 days.

Outcome	Fiscal Year 2000				Fiscal Year 2001			
	<u>Quarter 1</u>	<u>Quarter 2</u>	<u>Quarter 3</u>	<u>Quarter 4</u>	<u>Quarter 5</u>	<u>Quarter 6</u>	<u>Quarter 7</u>	<u>Quarter 8</u>
Estimate				100%				100%
Actual				100%				100%
Date Measured				6/30/2000				6/30/2001

**Performance Measure** Percentage of cases upheld on appeal

Outcome	Fiscal Year 2000				Fiscal Year 2001			
	<u>Quarter 1</u>	<u>Quarter 2</u>	<u>Quarter 3</u>	<u>Quarter 4</u>	<u>Quarter 5</u>	<u>Quarter 6</u>	<u>Quarter 7</u>	<u>Quarter 8</u>
Estimate				92%				92%
Actual				87%				96%
Date Measured				6/30/2000				6/30/2001

**Performance Measure** Number of cases completed.

Output	Fiscal Year 2000				Fiscal Year 2001			
	<u>Quarter 1</u>	<u>Quarter 2</u>	<u>Quarter 3</u>	<u>Quarter 4</u>	<u>Quarter 5</u>	<u>Quarter 6</u>	<u>Quarter 7</u>	<u>Quarter 8</u>
Estimate				74				74
Actual				139				71
Date Measured				6/30/2000				6/30/2001